

SECURITY

PROFESSIONAL DEVELOPMENT STUDY

The Security Professional Development Study (PDS) is designed to engage students in the field of Security and how it is applied at the *Walt Disney World*® Resort. Applicable majors for this program would include Criminal Justice, Criminology, Law Enforcement, Psychology, Sociology, and Political Science. Samplings of the topics included in this program are Fraud & Loss Prevention, Emergency Management, Incident Command, and Sports Event Security. This course meets once per week for two to three hours in length.

1. Introduction to Security PDS

The first class in this series will set the stage for the Professional Development Studies process. This session will provide the opportunity to:

- a. Receive an overview of the Professional Development Study Program
- b. Gain insight into guidelines for a successful independent study
- c. Explore opportunities to network effectively with presenters
- d. Review tips on how to participate fully in each session
- e. Discover helpful tools and resources

2. *Walt Disney World* Resort Security Overview

Take a look inside the *Walt Disney World* Resort Security Organization presented by a Security Area Manager. This session will provide the following:

- a. Introduction to the *Walt Disney World* Resort Security Organization
- b. *Walt Disney World* Resort Security's Vision and Mission
- c. How we provide excellent service
- d. The different roles and responsibilities in *Walt Disney World* Resort Security
- e. Options to learn more about the Security profession

3. Fraud in the Hospitality Industry

With over 47 square miles of property, 105 attractions, 462 merchandise locations and 282 food and beverage locations, the *Walt Disney World* Resort has a lot of investments to protect. Learn more about this complex department with these objectives:

- a. Understand *Walt Disney World* Resort nomenclature
- b. Overview of *Walt Disney World* Resort Security and Loss Prevention
- c. *Walt Disney World* Resort Loss Prevention and Investigations
- d. Fraud, Forgery and Financial Crimes
- e. Fraud and *Walt Disney World* Resort
- f. Internal Controls for fighting Fraud
- g. The future of Fraud

4. Security and Law Enforcement

Learn how our *Walt Disney World* Resort Security Team interfaces with local law enforcement including:

- a. Security Response
- b. Law Enforcement Response
- c. Overview of the 5 Parts of Investigations
- d. Knowing When and What to Investigate
- e. Partnering with Local Law Enforcement

5. Incident Command & Emergency Management

Learn how a major incident on *Walt Disney World*[®] Resort property prompted us to devise a world class Incident Response Plan so we are prepared for any situation. Session objectives:

- a. Define the term ICS.
- b. What is Emergency Operations
- c. Identify the ICS organizational structure used by *Walt Disney World* Resort Security.
- d. Describe the purpose and function of the Staging Area.
- e. List the tools available under the *Walt Disney World* Resort Security Incident Response Plan.
- f. Identify the “8 Critical Tasks” to be considered by the first responding unit.
- g. Demonstrate skills learned in a brief activity.

6. Specialized Operations

Learn about some of the specialized departments within *Walt Disney World* Resort Security:

- a. *Walt Disney World* Resort Access Control
- b. VIP/Convention and Youth Market Security
- c. Sports & Events Security
- d. *Walt Disney World* Resort Communication Center

7. K-9 Overview & Tour

Learn more about and tour the *Walt Disney World* K-9 Unit.

8. Security PDS Conclusion

As the concluding class in our series, this session will provide students an opportunity to:

- a. Debrief on the overall Professional Development Studies experience
- b. Review tips on how to include the Professional Development Studies experience on a resume
- c. Learn ways to discuss the PDS experience in interviews
- d. Explore how to submit an independent study to a professor

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